DayByDay
Education for our Pre-school Nation

TERMS & CONDITIONS

Revised terms and conditions from 1st January 2027

By placing an order you are indicating that you have read and accept these terms and conditions.

Our policy is to supply material to ALL the children in a class.

We will not honour requests to purchase only one pad/folder or package deal per age-specific guidebook.
We will not honour requests to purchase guidebooks if the accompanying childrens' material is not ordered simultaneously, unless childrens' material was purchased from us in the previous academic year.
This school readiness programme is protected by copyright. No part of it may be reproduced by any means: electronic, mechanical, photocopying, recording or otherwise.
Copyright infringement may lead to prosecution.
Certificates will only be included with the Spring Term material if at least 3 terms have been completed.
This is to maintain the integrity of the programme.
Printed material may not be exchanged nor returned for credit or refund.
This is because all our customers deserve new and undamaged material.

DELIVERY OPTIONS

1. Courier (delivery to your door).
50% of the cost (economy courier fee) will be added to your invoice for orders over R2000.00.
100% of the cost (economy courier fee) will be added to your invoice for orders under R2000.00
For express delivery you will need to pay the difference between the economy price and express/over-night price.
2. Collection from our office: 08h00 - 15h00 Monday to Friday.
Payment must reflect in our account prior to collection.
Our office is inside Jetline Printers, Shop U7A, Ferndale on Republic Shopping Centre, Randburg, 2194.
You will find us on the 1st floor above Cash Converters.

TURN AROUND TIME
During quiet times: 3 - 5 working days from the time payment reflects in our bank account.
During peak times: 3 - 7 working days (e.g. before December holidays and when schools open in January).

PAYMENT

PLEASE remember to include the cost of delivery when making your payment.
PLEASE remember to USE YOUR SCHOOL NAME as a reference when depositing money into our account.
Both of these slow the process down when you forget.
A full payment must reflect in our bank account before an order will be shipped.
We print when an order is placed but we only ship when the order is paid for.
We no longer accept cash payments or credit card payments at our distribution centre.

BANKING DETAILS

Please deposit directly into our bank account: Day By Day Early Childhood Development CC
Standard Bank Vereeniging, Branch Code: 014-637. Account Number: 022 874 534

PACKAGE DEALS

1st delivery (1st & 2nd term material) will be dispatched upon receipt of 60% deposit.
After 1st delivery has been made, quantities MAY NOT be reduced regardless of the fluctuation of learner numbers during the course of the year.
If additional material is added (prior to 1st March) after the original order has been dispatched and the value of the additional material is less than R2000.00, the courier cost is to be borne by the purchaser.
NB: Purchases made after the end of February, fall outside of Package Deal terms & conditions UNLESS material for the Summer term is included in the order.
2nd delivery (3rd & 4th term material) will be dispatched upon receipt of balance of payment.
This is due latest 30th May.
You may opt to pay in full and receive all material in either one or two deliveries.